



## LIMITED WARRANTY

Axess provides a Limited Warranty of One year for parts and ninety (90) day labor warranty for all of its products sold in the United States. This warranty only applies within the United States.

### **Limited Warranty Statement**

Axess Products, Corp. ("Axess ") warrants this product to the original purchaser ONLY, to be free from defects in materials and workmanship under normal use, for One year Parts and Ninety Days for labor from the date of original purchase. Axess agrees, at its option under the warranty period, to repair or replace the product if it is determined to be defective at "No Charge". The warranty does not cover cosmetic damage, antennas, AC cords, cabinets, head bands, ear-pads, or damage due to line power surges, connection to improper voltage supply or settings, Damage caused by leaking batteries, misuse, mishandling, improper application, accident, acts of God, or attempted repair by an unauthorized service agent.

Products are sold to customer for personal, non-commercial use only. Product is not warranted for customer's commercial or rental use.

In order to have your merchandise repaired or replaced by warranty, you must return the product FREIGHT PREPAID to the address below within the duration of the warranty. With the return of the product, you **MUST INCLUDE:**

1. **Proof of purchase**, which must have a purchase date that falls in the warranty period specified in the warranty card.
2. **All of the accessories** that came with the product package must be sent along with the main unit.
3. **A detailed description** of the problem you are having with the product. For return shipping and handling, in the amount specified above.
4. **Money order** payable to Axess Products, Corp., for return shipping and handling in the monetary amount found on the warranty card.
5. **RMA** All warranty returns must have an RMA number provided by an Axess Customer Support Representative. An RMA number can be obtained by contacting Axess's Customer Support Department by phone, or email.

The Product must be sent in the original packaging or reasonable substitute to prevent damage. You Must include your full name shipping address and telephone number for our reference. No return will be shipped back to a PO BOX. If returned merchandise is found to have no problem, it will be returned back to the purchaser. Send all inquiries or returns to:

Axess Products, Corp.  
RMA Department  
9409 Owensmouth Ave.  
Chatsworth, CA 91311  
888-232-4145  
support@axessusa.com

A customer must follow the instructions indicated above in order to take advantage of Axess 's warranty service. Axess will not be responsible for delays or unprocessed claims resulting from a purchaser's failure to provide any or all of the necessary information. It will take approximately 4 to 6 weeks to process your warranty request from the date of receipt. There are no express warranties except as listed above.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. AXESS SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

This Warranty gives End User specific rights, and End User may also have other rights that vary from Jurisdiction to jurisdiction.

The warranty period of a repaired or replaced unit will be the balance of the original purchase date. For example, if the product was repaired 2 months after the original purchase date, the repaired unit will carry 1 month of warranty or remainder of initial 90-day warranty.

**Cost for return shipping and handling (only valid within the Continental U.S.)**

- MP3/MP4 Players / Microphones/ Antennas \$9
- Tablets/ Picture Frames/ Portable Stereo Systems/ Camcorders/ \$12
- Large speakers/ Micro Systems/ Shelf Systems/ Car Audio Systems \$15 to \$25
- Home/Portable DVD Players \$25
- LCD TV 2.5"-12" \$30
- LCD TV 13"-22" \$45
- LCD TV/DVD 13"-22" \$49
- Accessories/Earphones/Mini Speakers \$6
- Headphones/ Alarm Clocks/ Mini Radios \$8

**Cost or replacement parts: \$10 shipping and handling + cost of parts (only valid within the Continental U.S.)**

- Rechargeable Battery \$35
- Remote control \$25
- AC cable for audio units \$8
- DC cable \$20
- USB cable with charger and CD \$15
- Manual no charge from Website